



# easypharmacy

helping you feel better, easily

**OPENING HOURS MONDAY TO FRIDAY 9am to 1pm and 2pm to 6pm**

**Phone 01932123456 Email [info@theeasypharmacy.co.uk](mailto:info@theeasypharmacy.co.uk)**

**Website [www.theeasypharmacy.co.uk](http://www.theeasypharmacy.co.uk)**

**NHS Prescription Collection and Delivery Service from your surgery to your home**

We are an online pharmacy and we offer a fully comprehensive “distance selling” pharmacy service.

Our NHS contract does not allow us to offer “face to face” essential service such as patients’ dropping off prescriptions or picking up your medication. However we can pick them up from your surgery and deliver them to you.

## DISPENSING

We dispense all NHS and Private prescriptions and provide on call advice on how to use your medication.

We also supply ostomy and incontinence items and disabled living devices.

We can supply your medication in blister packs (also called dosette boxes) please call us so we can help you with this.

In an emergency we may be able to help you if you run out of medication, please be advised this may incur a charge

We can also collect unwanted medication from you. Please call us to book an appointment for us to collect them.

## OVER THE COUNTER MEDICINES

We also sell a comprehensive range of pharmacy only treatments in our online store.

Our pharmacist may have further questions on their suitability and whether they interact with any of the current treatments that you may be using.

Please call us or message us to find out more.

### HEALTHY LIFESTYLE ADVICE

Our pharmacist can also advise you on all medicines and minor ailments, and also on healthy lifestyle advice such as smoking, alcohol and weight loss.

All our advice can be conducted privately by telephone or secure messaging on our website.

### PATIENT MEDICATION RECORDS

We record all prescriptions dispensed by us on our computer. This helps us help you and check for possible interactions and contraindications. We fully comply with GDPR and the NHS code of practice on confidentiality.

We provide NHS services on behalf of:

NHS NORTH WEST SURREY CCG

58 Church Street, Weybridge, KT13 8DP

### COMMENTS AND SUGGESTIONS

Our aim is to offer a personalised service to fit all your health requirements. If you have any comments or suggestions please do not hesitate to contact us by phone or email on [info@theeasypharmacy.co.uk](mailto:info@theeasypharmacy.co.uk).

For complaints please call us or contact us at:

The Easy Pharmacy

Unit 11 Littleton House, Littleton Road, Ashford, Surrey, TW15 1UU

Phone: 01932123456

## WHEN WE ARE CLOSED

When we are closed health information and advice is available around the clock at the following:

Online at NHS Choices [www.nhs.uk](http://www.nhs.uk)

By phone on by calling the NHS on 111